Spring Issue www.sforum.org March 2020 (505) 243-6751



Look into a HELOC today!

Call Katie at (505) 248-8671, our home loan expert about an Equity Line of Credit.

HELOC Highlights

- LOW monthly payments
- Rates starting at 5.00%
- Borrow up to 90% CLTV (combined loan to value) of your home's equity
- Great way to tackle that home improvement project and increase your home's VALUE!!

Annual Meeting Announcement

All members/owners of Southwest Federal Credit Union are welcome to join us for our Annual Meeting!

Date: Friday, May 29, 2020—Tentatively

Time: 2:00pm—Followed by our 85th Anniversary Celebration

Location: Cherry Hills Branch - 8111 Harper Rd. NE,

Albuquerque

Come learn about plans for 2020, how Southwest performed in

2019, and meet management and staff.

We value your opinions and encourage you to voice them!

Dear Members:

In response to the recent outbreak of the novel COVID-19 virus in New Mexico, Southwest Federal Credit Union believes it is important to communicate to our members the steps we are taking to continue keeping our members, employees and communities safe. In order to ensure continued member service during this challenging time, we have implemented temporary changes to our operations at all our locations.

Starting Thursday March 19, 2020, all Southwest Federal locations will be limited to drive-through services with lobby visits by appointment only. Our offices will not be open for Saturday hours for the foreseeable future. We will not be processing any Shared Branching transactions in our drive through at this time. Please feel free to reach us by phone for Safe Deposit Box Access and Lending inquires at 505-243-6751, or through your online banking www.sfcunm.org.

Respectfully,

Southwest Federal Credit Union

We're celebrating 85 years!



Holiday Closures

May 25th—Memorial Day

July 4^h—Independence Day

September 7th—Labor Day

July 4th—Independence Day

October 12th—Columbus Day

Visit www.sfcunm.org to view our Notice of Your Financial Privacy Rights

Financial Services

No question these are difficult times.

We are here to help, so feel free to call - "No obligation"

"Social Distancing = Together but Separate"

"Social Distancing = Supporting Our Community"

"Cooler Minds Will prevail"

Jesus A. (Jay) Soto, LUTCF, your CU Financial Advisor at 505-506-0612





Can I do this online?

It's not that we don't want to see you. We want you to be safe.

Consider all of our out of office services:

- Online Banking
- Online Loan Applications
- Mobile Banking with our Personal Audio Teller (PAT)
- Remote Deposit Capture (RDC) on your mobile device
- Online Bill Pay
- ATM access through COOP ATMs

There is so much you can do from the comfort of your home. Seek out our online products today. Contact us at 505-243-6751.



Get cash

Cash via deposit. \$100/line, max 2 lines. Req. new line activ. on eligible plan and registration. Loyalty: via deposit. \$100/yr. per account

Southwest Federal Credit Union members: It's time to cut the strings.

You deserve a reward with no strings attached. Members get a \$100 cash reward for every new line activated with Sprint®, now on unlimited lines! Yep, it really is that simple.

Here's how to get cash rewards for every new line you activate with Sprint:

- 1. Add a line to your new or existing Sprint account and mention that you're a credit union member.
- 2. Register at LoveMyCreditUnion.org/Melvin
- 3. Cash rewards will be deposited directly into your credit union account within six to eight weeks.

Get cash rewards!

Visit LoveMyCreditUnion.org/Melvin to learn more.

24/7 Live Member Service

Automatic Teller (PAT)

(505) 243-3944

(800) 243-8991

Credit Decline Line

In the U.S. (888) 526-0404

International (206) 352-4954

Website

www.sfcunm.org

(505) 243-6751

(800) 880-7974

Locations

- ⇒ 8111 Harper Rd. NE, Albuquerque, NM 87111
- ⇒ 7600 4th St. NW, Los Ranchos de Albuquerque, NM 87107
- 111 S. Miller, Farmington, NM 87401



Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. National Credit Administration, a U.S. Government Agency

