

Southwest Federal Credit Union

Summer Issue
www.sfcunm.org

June 2021
(505) 243-6751

We Are Protecting Our Members With CARFAX

Contact a loan officer to learn more.



Office Hours

Albuquerque offices Lobby and Drive up hours

Monday, Tuesday, Thursday, Friday 8:30am - 4:30pm

Wednesday 8:30am - 3:30pm

Saturday- 9:00am - 12:00pm—Drive up only

Farmington Lobby and Drive up hours

Monday, Tuesday, Thursday, Friday 9:00am-5:00pm

Wednesdays until 3:30pm

Saturdays 9:00am—12:00pm Drive up only

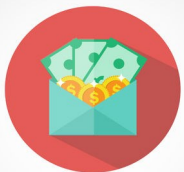
All of our lobbies have reopened—a few things to know.

At Southwest Federal Credit Union, the health and safety of our members and employees are our top priority, which is why our team may continue to mask up for our safety and yours. If you're fully vaccinated, masks are optional when you visit a branch. If you're not, please wear a mask. We will continue to employ social distancing best practices as we see necessary.

Appointments for new accounts and loans are not required, however if you plan to visit a branch, we recommend that you make an appointment with a Member Service Representative or Loan Officer to avoid wait times. We apologize in advance for any extended wait times and thank you for your patience while we work towards opening fully. If you prefer contactless options, we will continue to work with members by utilizing electronic signatures for certain documents.

Please do not visit a branch if you've experienced any of the following in the last 15 days, in accordance with the CDC:

- You've had a fever, difficulty breathing, a cough or other cold symptoms.
- You've had contact with anyone suspected of having or confirmed as having COVID-19.
- You've traveled outside of New Mexico to anywhere with a travel advisory in place.



New VISA Rewards Platform!

Our rewards platform has been updated to give our

members an upgraded experience. All Visa Platinum card holders need to register with the new platform. Visit <https://www.extraawards.com/SouthwestFCU/> to sign up.

Holiday Closures

July 5th — Independence Day (Observed)

September 6th — Labor Day

October 11th — Columbus Day

November 11th—Veterans' Day

November 25th—Thanksgiving Day

Visit www.sfcunm.org to view our Notice of Your Financial Privacy Rights

Financial Services

Retirement: Challenges Ahead

"The biggest challenge for most people is they under-save for retirement. They can work in retirement, but unfortunately 50% of Americans end up retiring before they had planned for three reasons: The first reason is their health, the second reason is their spouse's health and the third reason is that their services are no longer necessary and they were terminated."

Dan Houston, CEO of Principal Financial Group, from "5 Reasons to Claim Social Security at Age 70," U.S. News & World Report

U.S. News & World Report, November 30, 2020.



Jesus A. (Jay) Soto, LUTCF, your CU Financial Advisor at 505-506-0612 or info@desototeam.com



Can I do this online?

It's not that we don't want to see you. We want you to be safe.

Consider all of our out-of-office services:

- Online Banking
- Online Loan Applications
- Mobile Banking with our Personal Audio Teller (PAT)
- Remote Deposit Capture (RDC) on your mobile device
- Online Bill Pay
- ATM access through COOP ATMs

There is so much you can do from the comfort of your home. Seek out our online products today. Contact us at 505-243-6751.



Love My Credit Union® rewards

There are more reasons than ever to love being a member of Southwest Federal Credit Union. As a credit union member you can enjoy exclusive savings on products and services you use every day. Through **Love My Credit Union Rewards**, credit union members have saved over \$2 billion.

MORE SAVINGS. MORE POSSIBILITIES.



24/7 Live Member Service

(505) 243-6751
(800) 880-7974

Automatic Teller (PAT)

(505) 243-3944
(800) 243-8991

Credit Decline Line

In the U.S. (888) 526-0404
International (206) 352-4954

Website

www.sfcunm.org

Locations

- ⇒ 8111 Harper Rd. NE, Albuquerque, NM 87111
- ⇒ 7600 4th St. NW, Los Ranchos de Albuquerque, NM 87107
- ⇒ 111 S. Miller, Farmington, NM 87401

Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. National Credit Union Administration, a U.S. Government Agency.

